ITAC Meeting

Date: Friday, August 24, 2018
Time: 1:00 pm
Location: HS 1103

Attendance:
The meeting was attended in person by Svetlana Peltsverger, Eduardo Farfan, Justin Park, Heather Abbott-Lyon, Alison Hedrick, Alissa Helms (proxy for Mariel Fox), Bill Haggerty, Jeff Delaney, Tom Boyle, Jim Herbert, Christina Coronado, Davide Gaetano, Stephen Gay, Cheryl Hassman, Elizabeth Starnes, Lori Meadows, Jon Hansen and Pearlie Harris. The meeting was attended via WebEx by Arief Setiawan, Wes Rhea, Michelle Girage, and Ann Key.

Agenda
1. Eduardo Farfan welcomed everyone and stated that ITAC has done good work over the past year.
2. There was a discussion about the selection of Chair, Vice-Chair (who will serve as our representative to Faculty Senate), and Secretary. Because the vice-chair is the representative to Faculty Senate, this person should probably be a faculty member.
3. Several people volunteered during the meeting (see below). Additionally, we will ask for more volunteers via email.
   a. Chair – Heather Abbott-Lyon (CSM)
   b. Vice-Chair – Justin Park (SPSU)
   c. Secretary – Alison Hedrick (UC)
4. Minutes – 7 people have voted to approve the April minutes. At least 3 more people need to approve the minutes for them to be accepted. Please vote if you haven’t. Heather Abbott-Lyon will resend the link.
5. There was a discussion about the meeting time for ITAC during the 2018-2019 academic year.
   a. Given scheduling conflicts it was determined that 2-3 pm on the third Friday of each month would work for a majority of members.
b. This timing may still be difficult for student members. We’ll need to send ITAC representation to the SGA and GSA to recruit members. Cheryl Hassman volunteered to assist with this.

6. CIO Updates (Please see the attached Powerpoints for more info.)
   a. Strategy for ITAC – Dr. Delaney, CIO
      i. The CIO would like this committee to looking at strategic issues for the university. Please come up with ideas from our colleges/units about what faculty, staff and students might need to make their jobs easier. Please serve on ITAC if you are interested in being here. The committee will work better if our members are engaged, and they need to be working on topics outside of the meeting. Let’s not waste time, but rather be productive.
   b. Security awareness training and cyber security – Stephen Gay
      i. Dr. Delaney introduced this topic. The training outlines our policy. However, it is difficult to get members of the university to take the training. Dr. Delaney doesn’t want to lock the accounts, because that seems heavy handed. Let’s brainstorm ideas in smaller groups and then bring the ideas back to the committee.
      ii. Stephen Gay discussed that active engagement for cyber security is very important. There is a large amount of job growth in this area, and no matter what area you teach in, you could be helping to prepare students for a potential career in cyber security.
      iii. Cyber Security Day will be 10/3 on the Marietta campus and 10/4 on the Kennesaw campus. More information, including the list of event is available online at cybersecurity.kennesaw.edu.
      iv. Reminders to complete cyber security training were sent out earlier this week. This is an 11 minute video followed by a single question - Did you actually complete this training? Please do and spread the word!
   c. Texting policy – Jeff Delaney
      i. Students generally appreciate texting, but what is the policy around it? Boundaries need to be established around when and why we can text students (and faculty). Part of this
should be covered by UITS while part of this is beyond the scope of UITS. A subcommittee on this issue is important.

d. Digital badging – Jim Herbert

i. Digital badging is a digital certificate that recognizes something you have done. It can be posted on your social media (e.g., LinkedIn) or a website to show that you have achieved some level of training, participated in an activity, etc. ITAC should discuss standardizing the badge and possibly be involved in defining criteria to achieve a badge. This is something a subcommittee needs to work on.

ii. Coles College, CETL, University College, Bagwell, CPE and others have already started doing this or are thinking about this now.

iii. Jim Herbert introduced the idea that a digital badge is an online record and recognition of achievements.

iv. There are several companies that do this, but Open Badges is one option that Jim suggests we consider. This are open, transferable between issuers or vendors, stackable and evidence-based (i.e., embedded metadata verifies that there is evidence for the badge and it’s not just an image)

v. How do digital badges work? The issuer gives the badge to someone who can display it online, and then other people can see it and go through a verification process to see what the person had to do in order to earn the badge.

vi. Backpacks are digital containers that you can use to store and organize digital badges.

vii. How do we prevent our badges from being “watered down”? Who will oversee the KSU badging initiatives? Who sets and enforces the standards? Should we have a unified badging standard? How do we deal with products which incorporate their own badging solutions (e.g., Chalk and Wire is used by Bagwell and includes badging)?

viii. There was a good discussion of possibilities for how this could be used.

ix. We should be mindful that this could promote elitism and think about the ramifications and make sure that some of the people in the discussion have information about this.
e. Email aliases & Classroom AV Technology – Davide Gaetano
   i. Does anyone have any questions about the email aliases?
   ii. Preferred names were used if it was available.
   iii. There were only 34 collisions, and UITS is working to find a way to overcome them (e.g., using a middle initial or working with the person to find a close alternate).
   iv. This was requested by individuals on campus repeatedly and UITS decided to implement it.
   v. Currently, the system doesn’t let anyone respond their email alias instead of a netid email. There are discussions about selecting which email is your “send as” address in the future. Microsoft hasn’t implemented this, but UITS is working out how KSU might be able to do this.

f. Classroom AV Technology – Davide Gaetano
   i. How should UITS get feedback from faculty about things like the Smart podiums, which are no longer made? Should we make a subcommittee?
   ii. It was suggested that we should have a subcommittee chair from ITAC and then the members of the subcommittee will come from the general faculty. Determining a mechanism for populating these committees will need to be worked out.

g. Windows 10 deadline – Christina Coronado
   i. Other operating systems will no longer been available beginning in January 2019.

h. Status Page – Christina Coronado
   i. A status page online will be used rather than sending out email updates. This is available at http://status.kennesaw.edu/

i. VPN – Christina Coronado
   i. Hallpass will no longer be available after 9/4/18. Please spread the word! (It is also posted as an announcement on the Hallpass page, so hopefully, anyone who uses this VPN regularly already knows.)

7. EndNote Update
   a. Jon Hansen updated everyone on the status of the EndNote 8.0 licenses. 50 electronic copies have been obtained, and these may
be the only copies the university purchases. There is an online form to request EndNote (note that it is not upgradable) at tinyurl.com/ksuendnote. If you leave KSU, you must return the license.

**Upcoming ITAC Meetings**
Friday September 21st at 2 pm, location TBD
Friday October 19th at 2 pm, location TBD
Friday November 16th at 2 pm, location TBD
CIO/UIT Agenda

- Strategy for ITAC – Dr. Jeff Delaney
- Texting policy – Dr. Jeff Delaney
- Security awareness training and Cyber Security Awareness Day – Stephen Gay
- Digital badging – Jim Herbert
- Email aliases and Classroom AV Technology Advisory Group – Davide Gaetano
- Windows 10, Status Page and VPN – Christina Coronado
Digital Badging Discussion

ITAC 8/24/18
Badges

• A badge is a symbol or indicator of an accomplishment, skill, quality or interest.
• A “digital badge” is an online record of achievements, tracking the recipient’s communities of interaction that issued the badge and the work completed to get it.

Credit: Badge Alliance http://badgealliance.org
Presidential Scholarship

This badge recognizes the most prestigious scholarship available to new freshmen.

View Recognition
The Open Badges specification was initially developed by the Mozilla Foundation in 2011 and transferred into the care of IMS Global in 2017. IMS Global is an international member-funded standards organization, operating in the educational technology space, bringing us standards, such as Learning Tools Interoperability (LTI).
Brightspace Awards are based on the Open Badges standard.
Open Badges

• **Open Badges Are**
  – Open
  – Transferable
  – Stackable
  – Evidence-based

• **Open Badges Make It Easy To**
  – Get recognition for the things you learn;
  – Give recognition for the things you teach;
  – Verify skills; and
  – Display your verified badges across the web and social networks
How Digital Badging Works
Most issuers of Open Badges also provide “Backpacks”, which are containers for storing, organizing, and sharing Open Badges, regardless of issuer.
Discussion

• How do we prevent our badges from being “watered down”? (e.g. Xbox participation award vs President’s Scholar) Is this a concern?
• Who will oversee KSU’s badging initiatives? Should they be responsible for setting and enforcing standards? Should we have a unified badging standard?
• How do we deal with products which incorporate their own badging solutions?